

**Team Leading
NVQ Level 2**
A total of 6 units to be achieved



All of these four Mandatory Units:-

- A1 Manage your own resources
- B5 Provide leadership for your team
- D1 Develop productive working relationships with your colleagues
- E5 Ensure your own actions reduce risks to health and safety

Select two Optional Units

- C1 Encourage innovation in your team
- D5 Allocate and check work in your team
- D7 Provide learning opportunities for colleagues
- D8 Help team members address problems affecting their performance
- D12 Participate in meetings
- F5 Resolve customer service problems
- F7 Support customer service improvements

This NVQ is designed for team leaders who are primarily concerned with motivating their team members and achieving agreed outputs, with limited authority for deploying resources.

Flexibility is achieved through optional units which complement the four mandatory units designed to develop the core competences needed by today's team leaders.

This qualification recognises their ability to apply knowledge and skills to perform effectively and bring tangible benefits to their sponsoring organisation.

The NVQ in Team Leading is aimed at practising team/cell leaders looking to develop consistent, competent performance at this level.

The qualification aims to give participants an opportunity to develop the core competences needed by today's team leaders.



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Participants take four mandatory units (which look at managing resources, health and safety, developing working relationships and leadership) plus two optional units.

The wide choice of optional units gives a high level of flexibility, allowing the qualification to be tailored to meet the varying needs of participants and employers across all employment sectors.