

Catering & Hospitality ~ NVQ Level 2



Food and Drink Service

A total of 8 units to be achieved

A City & Guilds Professional NVQ Qualification

All of these Mandatory Units:-

- 501 Maintain a safe, hygienic and secure working environment
- 504 Contribute to effective teamwork
- 601 Give customers a positive impression of yourself and your organisation
- 604 Maintain food safety when storing, holding and serving food

Choose 4 of these Optional Units:- 2 must come from group 611- 619

- 502 Maintain and deal with payments
- 509 Prepare and clear areas for counter/takeaway service
- 510 Provide a counter/takeaway service
- 606 Prepare and clear areas for table service
- 607 Serve food at the table
- 608 Provide a silver service
- 609 Provide a buffet/carvery service
- 611 Prepare and clear bar area
- 612 Serve alcoholic and soft drinks
- 613 Prepare and serve cocktails
- 614 Prepare and serve wines
- 615 Prepare cellars and kegs
- 616 Clean drinks dispense lines
- 617 Prepare and serve dispensed and instant hot drinks
- 618 Prepare and serve hot drinks using specialist equipment
- 619 Receive, store and issue drinks stock



This is the hospitality industry's professional qualification for staff who serve both food and drink in any type of outlet.

It is suitable for all hospitality staff who serve food and drinks as part of their normal job role.

The NVQ units cover all types of outlets from fine dining restaurants through to popular catering eateries, school canteens, care homes and contract catering sites.

This NVQ in Food and Drink Service allows you train while you work, and there are NVQ units to match your normal job role.

This qualification is suitable for those already in employment as well as those wishing to enter the hospitality industry.



This qualification is certificated by City & Guilds.

HIT Training Ltd are approved to deliver this NVQ.

QCA number: 100/5386/4 City & Guilds Reference: 7082



For more information about this qualification, or using NVQs in your organisation, contact us on **freephone 0800 093 5892**, or email us at info@hittraining.co.uk, or visit our website at www.hittraining.co.uk