

## A MAJOR HIT WITH SCHOOL CARETAKERS AND CLEANING STAFF!

One of the country's leading support services providers, Amey, has been working closely with HIT Training – leading to 60 of Amey's education sector employees in Northamptonshire successfully completing their NVQ Level 2 CSS Building Interiors programmes, whilst working at The Duston School at Duston, and in Northampton at Weston Favell School, Abbeyfield School, Kingsthorpe College and Northampton School for Girls.



Neil Muirhead, Amey Business Manager for Northampton Schools PFI (Private Finance Initiative), said: "Amey is committed to training and upskilling all staff at all levels. The opportunity to work with HIT Training to deliver nationally recognised training and qualifications in the workplace to our cleaning staff is a 'win win' for us.

"Cleaning is a vital element of the service we provide to 41 schools in Northampton and a well trained and motivated work force is key to us successfully maintaining high standards. Training in the workplace does not disrupt productivity and works well for a work force that could potentially find a classroom environment intimidating.

"The individual employees involved have found the training helpful and levels of motivation and morale have noticeably improved. Their successful completion of the NVQ course gives them an industry recognised and portable qualification.

"To date, we have put 124 staff through HIT Training NVQ courses and hope to continue the partnership in the future."

A delighted Yann Floch, HIT Training's County Manager added: "This represents an impressive 88.2% completion rate for the programme which is well above the Learning and Skill Council target. Indeed, a further 52 Amey employees currently are studying in the workplace with HIT Training to gain their NVQ Level 2 CSS Building Interiors qualifications."

HIT Trainer/Assessor Margaret Tune is equally pleased with the outcome. "It is a great pleasure delivering the NVQ 2 qualification programme in CSS Building Interiors to the Amey staff," she said. "I would like to congratulate the latest Amey learners, who have successfully completed their programmes, on their sterling efforts in completing and achieving their NVQs. I am greatly indebted to everyone concerned for the way I have been made to feel so welcome in the workplace throughout the process, which is ongoing as more Amey learners study for their professional cleaning qualifications.

"It gives me enormous satisfaction to see the learners achieving their targets. Those in long-term employment especially deserve to have their abilities, and desire for enhancing their skills and knowledge, formally recognised through City & Guilds certification.

"I would like to thank publicly the Amey managers, senior facilities officers, supervisors and school staff at The Duston School, Weston Favell School, Abbeyfield School, Kingsthorpe College and Northampton School for Girls, for their co-operation throughout the qualification process. This takes place during staff working periods, which are very valuable time-wise."